



## PROTECTION AND SAFETY MEASURES

### BELA COLINA VILLAGE

*Bela Colina*  
Village  
★★★★★

We are aware of the concerns that COVID19 is causing worldwide. We commit to our guests, to ensure their safety and well-being. To that end, we have put in place protective measures, following the recommendations from WHO and the Portuguese National Health Services (DGE).

## Accommodation

Our accommodation is composed of townhouses with private individual entrances and exclusive access to the garden areas and external pools.

All townhouses have terraces with sunbeds.

The kitchen is fully equipped so that you may feel at home.

## Reception Services

Our staff is available welcome and assist during your stay. To access reception from your accommodation, dial 9 or use the quick dial on the telephone available in your townhouse. You may also contact us through the e-mail address [Reception@boavistaresort.pt](mailto:Reception@boavistaresort.pt) or through our APP.

The reception desk is protected with a screen and the staff is using the mask following DGE norms. The reception area will be frequently cleaned.

Check in – So that the handover of keys may be made in a prompt manner, different ways of checking-in before your arrival have been implemented:

Use our APP to communicate with us be it for complementary information for checking-in, information or bookings.

Or

Fill in the client form which will be sent to you by e-mail.

Check out – Contact reception to arrange the handover of the keys.

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## Cleaning Service

The townhouse is cleaned in agreement with the National Health Services recommendations and the Clean & Safe seal. To carry out their duties, the team will be equipped with the necessary individual protection.

Should you not wish different cleaning services during your stay, please contact Reception.

## Pools

Bela Colina pools are open without any restrictions.

All surrounding area is regularly disinfected.

## Facilities

### Spa, Gym & Tennis

The indoor pool and Gym are open subject to pre booking. Sauna, jacuzzi and Turkish bath are open. Spa treatments and the use of the tennis court are available.

You may book directly with [Essential.reception@boavistaresort.pt](mailto:Essential.reception@boavistaresort.pt)

## Restaurants

La Bistro Restaurant – Every Day from 08H00 to 22H30

Clubhouse Restaurant – Every Day from 07H00 to 20H00

## Golf

The golf course is operational with Reception. Every Day from 07H00 to 18H00

For more information please contact: [golf.reception@boavistaresort.pt](mailto:golf.reception@boavistaresort.pt)

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### **Boavista Golf & Spa staff members**

Our staff members are trained on the new hygiene and safety procedures such as:

- Use of individual protection equipment in agreement with the tasks they are carrying out;
- Disinfection of areas every hour;
- Basic prevention and control rules (handwashing and breathing etiquette).